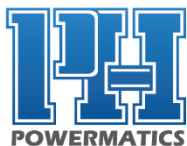


# Warranty Information and Service Record



## Tail Lift

750KG, 1 TON, 1.5 TON, 2 TON



**POWERMATICS HYDRAULICS & ENGINEERING (M) SDN. BHD.** 197701002334 (33300-K)

No. 7, Lengku Keluli 2, Kawasan Perindustrian Bukit Raja,  
41050 Klang, Selangor Darul Ehsan, Malaysia

**Tel** +603 3344 8000 **Fax** +603 3344 6000

[www.powermatics.com](http://www.powermatics.com)

## **Contents**

## **Page**

**Warranty Terms and Condition**

**3**

**Service Record**

**5**

**PHE Tail Lift Manufacturer and**

**7**

**Service Center (Map and Address)**

# Warranty Terms and Conditions

Subject to the following terms and conditions, Powermatics Hydraulics and Engineering (M) Sdn. Bhd.(hereinafter called “PHE” )warrants that all new Tail Lifts manufactured by PHE shall be free from any defects in material or workmanship under normal use and provided that correct maintenance has been carried out.

The warranty period will be 12 months from the invoice date.

**We recommend that the first service to be done after 4 months in service. Please take note that the warranty might be void if the first service is not conducted within the first 6 months in service. Please refer to page 5 for service record and page 7 for PHE address and map.**

The warranty is transferable to subsequent owner. However, service under warranty may only be obtained within Malaysia.

For manufacturing defects that occurs within warranty period, PHE will provide free repair works at factory or/and replacement of parts.

Any parts removed during warranty repairs will become the property of PHE. Any replacement part of component fitted to the Tail Lift during the warranty repair is also warranted to be free from defects in material and/or workmanship until expiration of the original 12 months warranty.

Any repairing works on-site will incur charges such as travel charges, labor charges, lodging etc.

## What is not covered by PHE’s warranty

The Tail Lift shall be regularly maintained in accordance with the PHE recommendations, using original parts and service regularly according to PHE service program.

PHE shall not be liable for any direct or indirect commercial damages of any nature or any consequential losses.

This warranty does not cover:

1. Normal wear and tear or deterioration and corrosion
2. Damage due to external factors such as accident, act of God, riots, civil uprisings, fire and disasters that caused by nature or attributed by human fault, abnormal weather conditions, maintenance or adjustments, damage or malfunction caused
3. Damage caused by the Tail Lift being overloaded.
4. Damage or malfunction due to improper handling, abuse, abnormal use, neglect, carelessness of operation or vandalism.
5. Unauthorized modifications or alterations made to the product.
6. Damage or malfunction due to using of non-original components
7. Installation defects when the tail lift has not been installed by personnel certified by PHE.
8. Any claims for parts which are missing or become loose.
9. Topping up of hydraulic fluid levels
10. Routine adjustments, replacement of lamps or fuses or any consumables.
11. Damage of paint finish due to impact damage, chips, surface abrasion.

12. Loss time due to non-availability of the parts.
13. Call out charges where no faults has been found with the products.
14. Any additional work performed beyond the scope of warranty repair.
15. Minor irregularity that does not affecting the quality or performance of the parts such as slight noise or vibrations that occur in particular operation.
16. Any incidental charges due to breakdowns, e.g. loss of time, fuel expenses, travel, lodging, commercial loss, transportation loss etc.
17. Electrical consumables such as terminal blocks, motor starter, push button etc.

# Service Record

The service records on this and the following pages have been designed to include the signature of Authorized PHE Tail Lift representative or other repair establishment representative.

This signed form is evidence of completion of maintenance service and should be kept with the receipt, repair orders and invoices in the glove box.

To ensure long and trouble free service of Tail Lifts, we recommend the service interval of every 4 months. For heavy usage of Tail Lift, shorter service interval period are strongly recommended.

**1<sup>ST</sup> SERVICE\*\*** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**  
 \*\* WITHIN 6 MONTHS FROM DELIVERY ORDER  
 DATE

**2** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**

**3** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**

**3** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**

**4** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**

**5** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**

**6** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**

**7** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**

**8** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**

**9** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**

**10** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**

**11** \_\_\_\_\_  
**DATE:** \_\_\_\_\_  
**INVOICE NO:** \_\_\_\_\_

---

**PHE STAMP & SIGNATURE**

12 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

13 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

14 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

15 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

16 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

17 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

18 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

19 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

20 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

21 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

22 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

23 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

24 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

25 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

26 \_\_\_\_\_  
DATE: \_\_\_\_\_  
INVOICE NO: \_\_\_\_\_  
  
\_\_\_\_\_  
PHE STAMP & SIGNATURE

# PHE Tail Lift Manufacturer and Service Center (Address and Map)

Powermatics Hydraulics & Engineering (M) Sdn Bhd

7, Lengkok Keluli 2, Kws Perindustrian Bukit Raja, 41050 Klang, Selangor Darul Ehsan, Malaysia

Tel: +603-33448000 (Service Department)

Fax: +603-33446000

E-mail: [sales@powermatics.com](mailto:sales@powermatics.com)

